#### THE CLUB® AT DIAMOND RESORTS INTERNATIONAL®











NORTH AMERICA

# ANNUAL MEMBER BENEFITS DIRECTORY 2 0 1 5

DIAMOND RESORTS
INTERNATIONAL\*
Stay Vacationed.



# WELCOME

BIENVENIDO • BIENVENUE • BENVENUTO • WILLKOMMEN

BEM-VINDO • VELKOMMEN • VÄLKOMMEN

ДОБРО ПОЖАЛОВАТЬ • ДОБРЕ ДОШЛИ

ΚΑΛΩΣΟΡΙΣΜΑ • 歓迎 • 欢迎



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All information is correct at the time of going to print.



# CONTACT INFORMATION

#### 2015 HOURS OF OPERATION & HOLIDAY SCHEDULE

The call center will be closed on the following public holidays: New Year's Day (Observed) ...... Thursday, January 1, 2015 Martin Luther King, Jr. Day...... Monday, January 19, 2015 President's Day...... Monday, February 16, 2015 Memorial Day ...... Monday, May 25, 2015 Independence Day...... Friday, July 3, 2015 Labor Day ...... Monday, September 7, 2015 Veteran's Day...... Wednesday, November 11, 2015 Thanksgiving...... Thursday, November 26, 2015 Friday, November 27, 2015 Christmas..... Friday, December 25, 2015

#### STANDARD CALL CENTER HOURS

Monday - Friday: 6:00 a.m. - 7:00 p.m. (PST) Saturday: 7:00 a.m. - 5:00 p.m. (PST) Closed on Sundays

#### INTERNATIONAL RESERVATIONS

Monday - Friday 9:00 a.m. - 5:00 p.m. (as per that country's time zone)

#### PLATINUM MEMBER SERVICES HOURS

7 days a week, 24 hours a day, 365 days per year

#### CONTACT TELEPHONE NUMBERS AND E-MAIL

THE Club® Reservations & Services (toll free)
Fax
E-mail THEClub@DiamondResorts.com
L mair
INTERNATIONAL NUMBERS
INTERNATIONAL NOPIDERS
Argentina
Argentina
Argentina       0800.555.5749         Australia       1.800.250.857
Argentina       0800.555.5749         Australia       1.800.250.857         Brazil       0800.891.4056

#### SOCIAL MEDIA



Facebook.com/DiamondResortsInternational



Twitter.com/DiamondResorts



Pinterest.com/DiamondResorts



Foursquare.com







## THE CLUB® at Diamond Resorts International®

#### **OUR PROGRAM PROVIDES YOU WITH A** FLEXIBLE, POINTS-BASED EXCHANGE SYSTEM THAT ENSURES THE VACATION HOLIDAY LIFESTYLE YOU DESERVE.

As a member of THE Club® at Diamond Resorts International®, you and your family and friends will enjoy the flexibility of planning your own, custom-tailored vacation holidays with ease, simplicity and the peace of mind that Diamond Resorts International® provides through its commitment to a high standard of quality and service excellence.

THE Club® at Diamond Resorts International® affords you the opportunity to travel, based on availability, when you want, where you want and how you want by simply providing you with an annual allocation of points that can be used as "currency" for resort stays, airline tickets, cruises and other travel-related products, as well as a variety of member benefits, discounts and additional products and services offered through partner affiliations.

Become a part of our online social media community, see what members are saying about Diamond Resorts International® and join the conversation! Check out all of our different social media networks where you can connect with us, post or chat with us on Facebook and follow us on Twitter and discover all the latest postings and tweets, news and photo albums we have featured.

Why not join one of THE Club® Events, which allows you to experience the culture and history of our chosen destinations while enjoying the comfort of a Diamond Resorts managed property. These are stress free, activity packed vacations, where you meet and enjoy the company of fellow members of THE Club®.

Looking for a new holiday experience? Book a Member Escorted Journey! When you book a Member Escorted Journey through the Diamond Resorts International® tour providers, you can expect the experience of a lifetime. Explore the best sites and attractions that your chosen destination has to offer while travelling with fellow members and making new discoveries around every corner. Member Escorted Journeys provide an opportunity to witness many of the country's people, culture, traditions and highlights. Travel the world by coach, cruise ship, air or rail and discover new places off the beaten path. There is no need to worry about where to go next, how to get there and where to stay - this has all been arranged for you. THE Club® at Diamond Resorts International® has made it safe and easy to explore the world with your fellow members.

Whether you're planning a weekend getaway for two or inviting the entire family along, a world of resort locations, accommodation styles, travel benefits, activities and more are available to you as a member of THE Club® at Diamond Resorts International®.

#### WELCOME TO A WORLD OF CHOICE.

# CLUB MEMBERSHIP ADVANTAGES







- Using Your Membership
- Club Reservation Choices
- Accessibility Requests
- Interval Gold®
- Membership Cards



# USING YOUR MEMBERSHIP

#### FIRST YEAR OF MEMBERSHIP

Upon joining THE Club® at Diamond Resorts International® you will receive your membership card and each year of your membership thereafter..

You and your vacation consultant will have determined when you will receive your first allotment of points. Once allocated you can:

- BOOK a vacation at any of our resorts
- SAVE your points for use during the following year
- **REDEEM** points for member benefits (if within redemption deadlines)
- EXCHANGE through Interval International®

#### **HOW TO MAKE A RESERVATION**

#### YOU WILL WANT TO DETERMINE HOW MANY POINTS YOU NEED

The points values for all of the resorts are listed within the Annual Global Reservations Directory. This directory is available at DiamondResorts.com in the Member Area under "Member Information". Points values for newly launched resorts are available online.

To determine how many points are required using the Annual Global Reservations Directory:

- 1. **DECIDE** your preferred dates of travel.
- **2. CHECK** your proposed travel dates against the "weeks calendar" located at the back of the directory to determine the week's assigned number.
- 3. **SELECT** the resort you would like to visit, and use the grid to view the corresponding week number and types of accommodations available.

The Annual Global Reservations Directory will indicate the number of points required for a week's stay for each accommodation type when checking in on a standard check-in day.







#### SHORT STAY POINTS VALUES

Reservations with a duration of less than seven nights are available at certain resorts. This also applies to additional nights booked following a standard weekly reservation (e.g., for a 10-night reservation, three additional nights will be charged as per this policy).

The points calculation for a stay of less than seven nights is as follows:

- SUNDAY to THURSDAY inclusive; each night is 10% of the weekly points value
- FRIDAY and SATURDAY nights; each night is 30% of the weekly points value
- Points values for **SHORT STAY** bookings made within 30 days of arrival are discounted by 50%

Reservations made for arrival on a non-standard check-in day are calculated at short stay points values as noted above.

#### SEARCHING FOR AVAILABILITY AND BOOKING YOUR RESERVATION

To book your reservation online, log in to the Member Area using your personal username and password. Under "My Reservations", click on "Book with Advanced Search". You can search by location, experience, specific arrival date, date range or points range. Once your preferences are entered, click "Search" to display your options. You can choose to have your results displayed as a list or on a calendar. Make your selection, click "Book It", and follow the steps to confirmation!

#### **EXCEPTIONAL VALUE ON** RESERVATIONS LESS THAN **59 DAYS FROM ARRIVAL**

For certain resorts, if there is availability 59 days or less prior to arrival, then the standard check-in day weekly points values may be discounted by up to 50%. For short stay points values at select resorts, a 50% discount will apply to all reservations made within 30 days of arrival. These reservations offer exceptional value for those with flexible travel plans and are offered on a firstcome, first-served basis.



#### MANAGING YOUR POINTS

If you are not able to travel or if you would like to take a special trip and need more than your annual allotment of points, THE Club® at Diamond Resorts International® offers you the opportunity to save your points until the following year, borrow points from your following year's allocation or purchase additional one time use points to complete your reservation.

#### **SAVING POINTS**

If you do not intend to use all or part of your current year's allocated points within the current year, then there is an option to save points into the following year's allocation, as long as maintenance fees and the dues for THE Club® at Diamond Resorts International® are fully paid. There are deadlines by which points must be saved each year, otherwise they expire at the end of the year in which they were allocated.

The deadlines are:

- **SAVE** up to 100% of the annual allocation of points by June 30
- **SAVE** up to 50% of the annual allocation of points (if 50% has not already been saved) between July 1 and August 31
- **SAVE** up to 25% of the annual allocation of points (if 25% of the allocation has not already been saved) between September 1 and October 31

#### **HOW TO SAVE POINTS**

You can go to DiamondResorts.com and log in to your member account or call THE Club® at Diamond Resorts. International® to save points. Once points have been saved they may still be accessed during the current year or "borrowed back". Please note that reservations made with points from the current year's allocation for arrivals in the upcoming year will require a proportion of the arrival year's maintenance fees to have been paid prior to the member's arrival, otherwise the reservation will be cancelled.

#### DIAMOND FLEXIBILITY AND DIAMOND VALUE

Are you in need of more points to complete your reservation but you don't want to borrow points from your following year's allocation? You can now take advantage of Diamond Flexibility and Diamond Value. This option gives you the flexibility to purchase one-time use points to be applied towards your reservation. See page 23 for the current rates and important information.

#### **BORROWING POINTS**

You may borrow points at any time during the year. Points will be credited to your current year's account, and your account for next year will be reduced by the points you borrowed. Prepayment of a proportion of next year's maintenance fees are required. Contact THE Club® at Diamond Resorts International® to find out how you can borrow points from your next year's allocation.

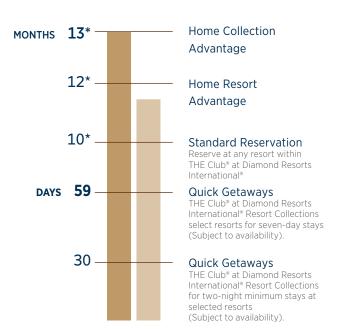


# CLUB RESERVATION CHOICES

#### **BOOKING YOUR VACATION**

Search resort availability and book your reservations quickly and easily online at DiamondResorts.com or call member services at 1.877.DRI.Club or 1.877.DRI.PLAT for assistance.

#### WHAT RESERVATION CAN I MAKE?



\*Reservation windows for THE Club® at Diamond Resorts International® are based on the check-in date. The calendar month booking window correlates with the day of a month. For example, on September 1 of the current year, members will be able to request reservations for October 1 of the upcoming year if booking within their Home Collection Advantage. At the end of the month it will work such that as at September 30 of the current year, members will be able to request October 30 and 31 of the upcoming year, i.e. to the end of the calendar month.

#### **WEEKLY POINTS VALUES**

Weekly points values as shown in the Annual Global Reservations Directory are valid when checking in on the designated check-in day. If you stay for durations other than seven nights or check in on a day other than the designated check-in day, the nightly values apply.

#### NIGHTLY, MIDWEEK AND WEEKEND POINTS VALUES

To calculate the nightly midweek points value, take 10% of the points required for a weekly stay. For example, if a weekly stay is equal to 3,000 points, then the nightly midweek rate would be 300 points per night, Sunday through Thursday. Nightly weekend valuations for Friday and Saturday nights are three times the corresponding nightly midweek value. In the above example, a nightly weekend stay would be 900 points per night.

Any exceptions to this rule are indicated on the chart for the specific resort in the Annual Global Reservations Directory. Current minimum stay for reservations with THE Club® at Diamond Resorts International® is two nights, unless otherwise noted.

#### **GUEST CERTIFICATES**

Would you like to make a gift or offer some or all of your points allocation to someone outside of your immediate family? Simply make a confirmed reservation with THE Club® at Diamond Resorts International® and request a guest reservation. Provide the name of the guest that will be checking in and the reservation will be updated. A fee may be charged for this service. Please see page 19.







- **0% LOSS** of points if canceled 395-91 days prior to arrival date
- 25% LOSS of points if canceled 90-61 days prior to arrival date
- 50% LOSS of points if canceled 60-14 days prior to arrival date
- 100% LOSS of points if canceled 13-0 days prior to arrival date

If you need to cancel a confirmed reservation, contact THE Club® at Diamond Resorts International® as soon as possible, or cancel online by logging in to the Member Area at DiamondResorts.com.



#### RESERVATION PROTECTION PLAN (R. P. P.)\*

Members are encouraged to purchase Reservation Protection at the time of booking to avoid losing any points in the event of cancellation. Purchasing the Reservation Protection Plan at the time of booking ensures 100% reimbursement of the points charged for the reservation should you need to cancel for any reason up to 24 hours prior to arrival date.

\*This benefit is not available on The Sampler™, Exchange, THE Club Select™, ResorTime, Diamond Dream Holidays, Member Escorted Adventures or Member Escorted Tours, or Diamond Selections\* or Diamond Instant Getaways.

#### SPECIAL POINTS DISCOUNTS OFFERS

THE Club® at Diamond Resorts International® membership gives you many opportunities to enjoy extra vacations at discounted points rates. Special discounts at our resorts and other offers are frequently announced via e-mail, and are included in the quarterly e-Newsletter. So please verify that your e-mail is correct by visiting the Member Area at DiamondResorts.com.

#### **DIAMOND FLEXIBILITY AND DIAMOND VALUE\*\***

As a member of THE Club® you have the flexibility to conveniently complete points reservations by purchasing one time use points. This benefit can be used to complete a reservation if you do not have enough points or for an entire reservation as needed. Loyalty members receive advantageous rates based on their loyalty tier status at the time of booking and further beneficial rates are available when utilizing this benefit dependent on the number of days prior to arrival.

\*\*This benefit is not available on THE Samplers\*\*, Exchange, THE Club® Selects\*\*, Norwegian Cruise Lines, Diamond Instant Getaways or ResorTime reservation. Cash purchase is non-refundable. In the event of reservation cancellation, the standard cancellation policy will apply if RPP is not purchased. Diamond Value cannot be used in combination with discounted reservations



# **ACCESSIBILITY REQUESTS**

Diamond Resorts International® is committed to providing wonderful holidays for all our members and takes into consideration the needs of those who have a disability or an access requirement.

We have an ongoing program of commitment which consists of:

- Ensuring we aim to comply with disability discrimination legislation and exceed the requirements (where possible) regarding the refurbishment of our resorts
- Making appropriate enhancements to resorts and resort plans
- Improving internal awareness and training
- Providing accurate information on our website and in our literature, including information on access, available facilities and auxiliary aids
- Communicating with our members via regular disability forums and surveys to identify areas for improvement
- Producing compliant literature and communicating within the same guidelines

To ensure that we continue with our quest to provide seamless experiences, we encourage members to let us know of any requirements they might have relating to accessibility prior to arrival at a resort destination. We appreciate any information you can share in advance which will assist our resort teams in providing you with any requirements you may have during your stay. Your comfort and enjoyment remain our priority.

Members can select to have their membership account flagged with details that they would like us to be aware of. This can be recorded on your account through your accessibility profile or by telling your reservationist if booking by phone. To update your accessibility profile online, please visit DiamondResorts.com, log in to your Member Area, and click on "Preferences" on the left menu, then the "Accessibility" tab. Select the preferences that you wish us to be aware of or that may make your holiday experience more comfortable.

If you have any access requirements or needs you wish to discuss or want assistance in locating a resort that can provide comfortable accommodations for your needs, please contact us at your earliest convenience. Adapted units are available on a first-come, first-served basis and are subject to availability.

- If you are traveling to North American or Asian resorts, please call 1.888.250.6150
- If you are traveling to European, Australasian or African resorts, please call 011 44 845 359 0009
- · E-mail any resort accessibility requests to: AccessRequirements@DiamondResorts.com

Additional information for Diamond managed resorts including resort terrain and accessibility of common areas is available online. Visit DiamondResorts.com; each Diamond managed resort has its own "Accessibility" page that offers helpful details resort grounds terrain, accessibility of common areas, and any aids available on request such as shower chairs or toilet risers. We have also listed information on area conveniences where possible to allow you to arrive at your destination worry free.







# INTERVAL GOLD®

All members of THE Club® at Diamond Resorts International® are **AUTOMATICALLY ENROLLED** in Interval International Gold® Membership.

Interval International® operates membership programs for vacationers and provides specially priced vacations, discounts at more than 75,000 locations across the United States and Canada, and immediate personal concierge services.

#### **INTERVAL GOLD® MEMBERSHIP\***

- \$25 off getaways
- Interval Options® cruise, golf and spa exchange
- · Hotel discounts worldwide
- Dining and leisure discounts in the U.S. and Canada
- Online printable coupons for buy one, get one free or up to 50% off at merchant locations in the U.S. and Canada
- Hertz #1 Club Gold® complimentary membership (\$60 per year value)
- Gold Concierge<sup>sM</sup> service (\$79 value) Toll-free 877.232.2814 or outside toll-free limits 240.206.0458
- Cash-back offers on cruise, golf, spa and adventure packages
- City vacation discounts
- Discount movie tickets
- Special information hotline exclusively for Interval Gold® members
- Special Interval Gold® member discounts

#### SHORTSTAY EXCHANGE™

Looking to travel, but for less than a week? ShortStay Exchange<sup>sM</sup> lets you exchange from as few as two nights to as many as six! Points-based members can make as many ShortStay Exchanges as their available points allow.

#### HOTEL, DINING AND LEISURE DISCOUNTS

Interval Gold® members take up to 50 percent off rack room rates at more than 5,000 hotels around the world, based on availability. Just present your Interval Gold® card with the Entertainment® crown logo on the back. Plus, take up to 20 percent off at thousands of restaurants, events and attractions in the United States and Canada (with no coupons required). Entertainment® is a registered trademark of Entertainment Publications,

#### **GOLD CONCIERGE**

Ever wanted—or needed—a personal assistant? Whether you need sightseeing suggestions and dinner reservations, or sporting event tickets and directions to the stadium, this service is available to provide personal assistance 24 hours a day, seven days a week. It's easily accessible through e-mail at IntervalWorld. com or by calling a toll-free phone number 1.877.232.2814 in the U.S., Canada, Puerto Rico and the U.S. Virgin Islands; or using a wireless device such as a Web-enabled phone or PDA.

<sup>\*</sup>Participation in Interval Gold®, and its associated benefits and services, is subject to maintaining an active and current membership with THE Club\* and to the applicable terms and conditions provided with your membership materials. Benefits are subject to change, substitution, or termination without notice. Restrictions may apply.



# MEMBERSHIP CARDS

#### **EXCLUSIVELY FOR MEMBERS OF THE CLUB®** AT DIAMOND RESORTS INTERNATIONAL®

You can proudly show your high standing within THE Club® at Diamond Resorts International® and have easy reference to your membership number, loyalty level and customer service telephone number.

You will receive your membership card early in the year, after we have received your maintenance fees. Please allow some time for production and mailing. Should you change Diamond Loyalty® levels during the year, you will be sent a new card to reflect your new benefits and usage. If your card is lost or stolen please visit the Member Information page at DiamondResorts.com in the Member Area for one time replacement.









#### **NEW: ASSOCIATE MEMBER CARDS**

Many members have requested the ability to provide their Associate members that they have authorized to use their account with their own membership cards. These cards are now available for a small fee at DiamondResorts.com.



# CLUB LOYALTY ADVANTAGES







Advantages of membership for Standard, Silver, Gold and Platinum levels.

- Summary of Benefits for All Members
- At-A-Glance
- Diamond Luxury Offers
- Additional Benefits for Loyalty Members



# SUMMARY OF BENEFITS FOR ALL MEMBERS

#### **BENEFITS FOR ALL MEMBERS** OF THE CLUB®

#### POINTS REDEMPTION OPPORTUNITIES

- Access to more than 300 branded and affiliated resorts
- Additional resorts and hotels access
- Flights
- Cruises
- Airline Miles Programs
- Member Escorted Journeys
- Great American Days
- Rent a Harley Davidson in Las Vegas
- Member Adventures
- America The Beautiful U.S. National Park Pass
- Travel Services
- Club Events

#### PARTNER DISCOUNTS AND ADVANTAGES

- Free Pharmacy Discount Card
- Player's Pass Golf Advantage
- ResorTime
- Dell
- Links Magazine
- Wine Country Connection
- 1.800.Flowers and 1.800.Baskets
- Luggage Forward
- LegalZoom
- Quorum High Yield Savings Account

#### **EXCLUSIVE PRODUCTS**

- VacationGuard
- Legal Protection Plan
- MD247.com
- Discover My Diamond
- Serta "This Could Be Home" Program
- Reservation Protection Plan
- Family Legal Protection Plan
- Diamond aStore

#### **PLUS**

- Club Solo
- Interval Gold® membership\*
- Exclusive Diamond Loyalty Benefits
- The Diamond Kitchen
- Complimentary WiFi during your stay\*\*
- Associate Member Cards

All Club Member benefits are incidental benefits and they may be changed, substituted, or terminated at any time without notice.

<sup>\*</sup>Standard, Silver, Gold and Platinum Loyalty Members of THE Club® are automatically enrolled. \*\*Available at Diamond-managed resorts where services are installed.







# AT-A-GLANCE

POINTS LEVELS	STANDARD UP TO 14,999	SILVER 15,000 - 29,999	GOLD 30,000 - 49,999	PLATINUM 50,000 AND MORE
TRANSACTION FEES				
Member Benefits Processing Fee	\$47	SAVE \$10	SAVE \$20	COMPLIMENTARY
Cruise Points Redemption Fee	\$100	SAVE \$25	SAVE \$50	COMPLIMENTARY
Fee Payments Processing Fee**	Not available	Not available	Not available	\$100
Reservation Protection Plan at time of booking <sup>††</sup>	\$105	SAVE \$10	SAVE \$20	SAVE \$30
Pending Request Service	Not available	1 request available per year	3 requests available per year	5 requests available per year
Upgrade of Accommodation Fee <sup>†</sup>	Not available	\$129 each / 2 per year	\$75 each / 5 per year	\$50 / no limit
Guest Certificates***	(1) Complimentary / \$35	(3) Complimentary / \$35	(5) Complimentary / \$35	(5) Complimentary / \$35
Points Redemption Value Increase*	Not applicable	18%	30%	40%

#### **REDEMPTION PERIODS**

The following Redemption windows / values apply. However, Bonus Points cannot be redeemed for these benefits; only purchased points may be used.

Fee Payments**	Not available	Not available	Not available	Nov 1 – Annual bill due date
Flights, Cruises & Travel Services	Jan 1 - Mar 31	Jan 1 - May 31	Jan 1 – Jul 31 <sup>+++</sup>	Jan 1 - Sep 30 <sup>+++</sup>

- \* When redeeming for cruise and travel services Member Benefits only. Compared to a standard member redemption value.
- \*\* Correct at time of printing. This benefit is subject to change prior to 1st November.
- \*\*\* Not available for Sampler, Exchange, THE Club Select, Member Escorted Adventures, Member Escorted Journeys, or Diamond Luxury Selection\* or Diamond Instant Getaways.
- Cannot be used on Diamond Dream Holidays package. The definition of an upgrade of accommodation is to the next unit type using more points as described in the Annual Global Reservations Directory. Exception is that no Loyalty upgrade is available into Presidential Suites at Ka'anapali Beach Club and The Point at Poipu in Hawaii or the Penthouses at Cabo Azul Resort in Mexico or Norwegian Cruise Line. Upgrades not available on discounted reservations. One upgrade per reservation up to a 7 day increment.
- \*\* This benefit cannot be used on The Sampler\*\*, Exchange, THE Club Select\*\*, ResorTime, Diamond Dream Holidays, Member Escorted Adventures or Member Escorted Tours or Diamond Luxury Selection® or Diamond Instant Getaways.
- \*\*\* Current year points are utilized for member benefits until June 30th, next years points are utilized beginning July 1st.
- All benefits are subject to reservation availability. All prices are subject to change.





## DIAMOND I UXURY BENEFITS

#### **DIAMOND LUXURY BENEFITS**

A selection of benefits focused on providing you with exclusive opportunities to experience vacations for life, offering affordable luxury.

#### **DIAMOND LUXURY CRUISES**

Our travel savvy members can enjoy more affordable cruises, and can instantly redeem points towards a portion of the cost of a cruise. Diamond Luxury Cruises is ideal for you if you are looking to explore the world from your floating resort at sea.

- Standard and Silver members can book select Carnival Cruise Lines vacations to incredible ports of call and instantly redeem points for up to 20% of the cost of a Diamond Luxury Cruise booking at 20 cents per point.
- Gold and Platinum members can book select cruises for various cruise lines and instantly redeem points for up to 30% of the cost of a Diamond Luxury Cruise booking at 30 cents per point.

#### **DIAMOND LUXURY HOTELS - COMING IN 2015**

You will enjoy booking hotel getaways to your favorite cities worldwide and instantly redeem points for up to 30% of the cost of a Diamond Luxury Hotels booking at 30 cents per point.

#### **EXCLUSIVELY FOR GOLD AND PLATINUM MEMBERS**

#### **DIAMOND LUXURY SELECTION®\***

You can use points to book at a remarkable collection of private luxury villas, resorts, boutique hotels, yachts, and more. Immerse yourself in the elegance of lavish living and escape to an eclectic selection of upscale residences from a trendy urban flat in New York City, to a 17th century farmhouse nestled in the enchanted hillsides of Tuscany. Be adventurous on an exotic river cruise or a thrilling iungle safari.

#### **DIAMOND LUXURY SPORTS\***

Redeem your points in exchange for exclusive hospitality ticket packages to some of the best U.S. sport events including College National Football Championship, the biggest Professional Football Game in the U.S., top golfers competing in Augusta, Kentucky Derby®, Professional Basketball's All-Star Game, Ultimate Fighting Championship, Breeders Cup and Formula 1 Grand Prix

<sup>\*</sup>Diamond Flexibility may be used to complete your Diamond Luxury Selection or Diamond Luxury Sports package booking.



# ADDITIONAL LOYALTY MEMBER BENEFITS

#### **ACCOMMODATION UPGRADE**

Upgrade your reservation at a Diamond managed resort by one unit type (as listed in the Annual Global Reservations Directory) at the time you make your booking.

- Silver members have two upgrades available per year for just \$129 each
- Gold members have five upgrades available per year for just \$75 each
- Platinum members have unlimited upgrades available for just \$50 each

See page 19 for terms and conditions.

#### **RESERVATION PROTECTION PLAN**

In the event you need to cancel a reservation for any reason up to 24 hours prior to arrival, you can protect your points at special loyalty pricing when purchased at the time of booking.

- Silver members pay only \$95 per reservation, \$10 savings
- Gold members pay only \$85 per reservation, \$20 savings
- Platinum members pay only \$75 per reservation, \$30 savings

See page 19 for terms and conditions.

#### PENDING SEARCH REQUESTS

We will do the searching for you! You may set up an automated search for a resort or region, date or date range, number of nights and any accommodation size or type, up to 10 months prior to arrival.

- Silver members may set up (1) one search per year
- Gold members may set up (3) three searches per year
- Platinum members may set up (5) five searches per year

#### **IN-RESORT BENEFITS**

Whenever you are staying at a Diamond managed resort, Silver, Gold and Platinum members enjoy:

- Free weekday paper at your door
- Upgraded bathroom amenities

#### **INCREASED POINTS REDEMPTION VALUES\***

When redeeming your points for flights, cruise and travel member benefits, you receive increased value.

- Silver members receive an extra (1) penny per point, a 15% increase in points value
- Gold members receive an extra (2) two pennies per point, a 30% increase in points value
- Platinum members receive an extra (3) three pennies per point, a 40% increase in points value

<sup>\*</sup>This benefit cannot be combined with your Diamond Luxury offers for cruises nor hotels.







#### SAVE ON MEMBER **BENEFITS** PROCESSING FEES

When redeeming points for member benefits, there is a processing charge of \$47, which has been discounted for you!

- Silver members pay only \$37 per transaction, a \$10 savings
- Gold members pay only \$27 per transaction, a \$20 savings
- Platinum members Member benefit processing fees are all complimentary

#### **SAVE ON CRUISE POINTS REDEMPTION FEES**

When redeeming points for reimbursement toward a cruise booking with Cruise Travel Services, the Cruise Points Redemption Fee of \$100 is discounted to:

- Silver members pay only \$75 per transaction, a \$25 savings
- Gold members pay only \$50 per transaction, a \$50 savings
- Platinum members Cruise Redemption Fees are complimentary\*

#### SAVE ON CLUB SELECT FEES

For those participating in THE Club® Select<sup>SM</sup> program, deposit fees are \$135 per deposited week, but your Club Select fee is reduced!

- Silver members pay only a \$99 fee per deposited week, a \$36 savings
- Gold members pay only a \$79 fee per deposited week, a \$56 savings
- Platinum members pay only a \$59 fee per deposited week, a \$76 savings

#### SAVE ON CLUB COMBINATIONS FEES

For those participating in THE Club® Combinations program, deposit fees are \$99 per deposited week.

- Silver members pay only a \$79 fee per deposited week, a \$20 savings
- Gold members pay only a \$59 fee per deposited week, a \$40 savings
- Platinum members pay only a \$49 fee per deposited week, a \$50 savings

#### SAVE ON GUEST CERTIFICATES

Give the gift of vacation to family and friends by booking a points reservation through THE Club® and naming a family member or friend as the traveling party.

- Standard members receive (1) complimentary guest certificate per year.
- Silver members receive (3) complimentary guests certificates per year.
- Gold and Platinum members receive (5) complimentary certificates per year.\*

\*Please see page 19 for details.



#### **EXTENDED REDEMPTION PERIODS**

Members who choose to redeem their points for flights. cruises and other travel services, have the option to redeem during a specific redemption period from January 1 - March 31.

- Silver members redemption period is extended to May 31 - 60 days of additional time
- Gold members redemption period is extended to July 31 - 120 days of additional time
- Platinum members redemption period is extended to September 30 - 180 days of additional time

As of July 1, points can only be redeemed from the following year's allocation by borrowing points from the following calendar year.

#### **DIAMOND INSTANT GETAWAYS**

Coming in 2015: For members who are looking for great value and a quick getaway, this benefit allows you to use your points to book 7-night stays at resort destinations that are not within THE Club® exchange portfolio. Availability generally begins 60 days or less prior to arrival and cost usually starts at approximately 3,000 points per week. For more information log onto DiamondResorts.com then from within the Member Area, click on Diamond Instant Getaways underneath My Reservations.

#### **DIAMOND FLEXIBILITY\***

You can conveniently complete Club reservations by purchasing one time use points. Loyalty members receive advantageous rates based on their Loyalty Tier status at the time of booking.

Price per point:

- Standard members pay only \$.30 per point
- Silver members pay only \$.25 per point
- Gold members pay only \$.22 per point
- Platinum members pay only \$.20 per point

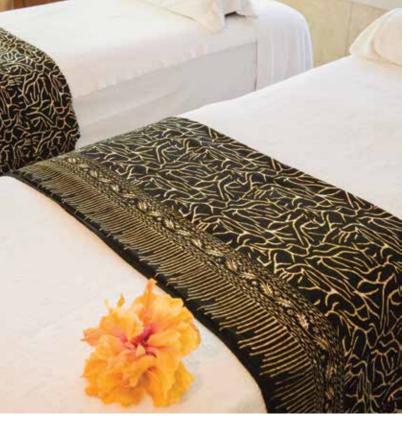
#### **DIAMOND VALUE\***

Silver, Gold and Platinum members may purchase one time use points at a highly beneficial rate when applied to complete a reservation depending on the number of days prior to arrival.

One time use purchase price per point:

- Silver members pay only \$.09 per point within 14 days of arrival
- Gold members pay only \$.09 per point within 28 days of arrival
- Platinum members pay only \$.09 per point within 35 days of arrival

\*This benefit is not available on THE Sampler™, Exchange, THE Club Select, Norwegian Cruise Lines, Diamond Instant Getaways or ResorTime reservations Cash purchase is non-refundable. In the event of reservation cancellation, the standard cancellation policy will apply if RPP is not purchased. Diamond Value cannot be used in combination with discounted reservations.





#### PRIORITY PASS BY REQUEST\*

Annual airport lounge membership allows you access to lounges worldwide.

#### AIRLINE COMPANION DISCOUNT CERTIFICATE UPON REQUEST

Receive a discount certificate redeemable for up to \$100 in savings when booking airfare for two people.

To request both your complimentary airport lounge membership and your airline companion discount, please visit the member area of DiamondResorts.com then click on "Diamond Loyalty" and the benefit.

\*Please note that there is a fee charged per person for airport lounge entry. The Priority Pass membership card is issued to the primary member unless indicated otherwise. Must abide by Priority Pass Terms and Conditions.

#### **EXCLUSIVE MEMBER ESCORTED JOURNEYS**

Gold and Platinum members have access to exclusive Journeys! Have you always wanted to expand your travel horizons but were unsure where to start? With Diamond Resorts International® Member Escorted Journeys, you can discover new countries, new people and new cultures. See page 35 for details.



#### SPECIAL PARTNER DISCOUNTS AND PRICING FOR LOYALTY MEMBERS

#### LUGGAGE FORWARD

Provides door to door delivery service for your convenience! For expensive sports equipment, mobility equipment or if you are visiting multiple destinations, you can have items waiting at the resort when you arrive, and transported back to your home when finished! Luggage Forward offers Silver, Gold and Platinum members a 10% discount on all prescheduled services, and 15% off on Express service. See page 40 of this directory for more information.

#### PLAYER'S PASS GOLF ADVANTAGE

Annual membership offers 2 for 1 greens fees at over 2,000 courses, plus last minute specials! Silver members receive an additional 6% off and Gold and Platinum members receive an additional 12% off an annual membership. See page 48 of this directory.

#### PRIORITY SERVICE

Silver and Gold members are given priority service when calling 1.877.DRI.CLUB; our dedicated team members are ready to assist you!

#### **DEDICATED PLATINUM 24/7 SERVICE**

Platinum members have a dedicated team available by phone or by chat, 24 hours a day, 7 days a week. They will book your reservations, your flights, and have the privilege of assisting you in any area of your vacation planning. You can call 1.877.DRI.PLAT (1.877.374.7528), or visit the Member Area at DiamondResorts.com and you will see the option to "Click to Chat" on every page.



#### **DIAMOND RESERVE**

As we now have a growing branded portfolio of accommodations that can be segmented, the Diamond Reserve selection of inventory from THE Club Combinations<sup>™</sup> will be available exclusively to Gold and Platinum Loyalty Tier members of THE Club® for a period of time within the primary reservation window.

#### **EXCLUSIVELY FOR PLATINUM MEMBERS**

Complimentary Reservation Protection Plan (RPP)\* is offered on all Club reservations that are 5,000 points or less. Whether you are booking your Club reservation on

DiamondResorts.com or with a Platinum service agent, your Club reservation is automatically protected so no action is required of you.

**Annual Post-Departure Travel Insurance** Platinum members receive 38% savings on Vacation Guard Post Departure travel Insurance offering peace of mind for you and your traveling companions. See page 54 for details.

**24-Hour Reservation Hold** Take the time to coordinate travel plans using the new 24-hour hold on any standard Club reservations. To take advantage of this offer, can e-mail DRIPLatinum@DiamondResorts.com, use the chat feature at DiamondResorts.com or call your Platinum team at 0845 358 7528. Your reservation will automatically confirm after the 24hour time frame expires unless noted otherwise.

Associate members on Platinum accounts booking a Club reservation at a Diamond managed resort will receive the same in-resort benefits as our Platinum members.

<sup>\*</sup>This benefit cannot be used on The Samplers\*, Exchange, THE Club Selects\*, ResorTime, Diamond Instant Getaways, Diamond Dream Holidays, Member Escorted Adventures or Member Escorted Tours or Diamond Luxury Selection\*.

#### **NEW 2015 LOYALTY BENEFITS**

Available beginning January 1, 2015.

POINTS LEVELS	STANDARD UP TO 14,999	SILVER 15,000 - 29,999	GOLD 30,000 - 49,999	PLATINUM 50,000 and more
Diamond Flexibility ** Rental purchase price per point	\$.30	\$.25	\$.22	\$.20
Diamond Value †† Days prior to arrival Rental purchase price per point	N/A N/A	14 \$.09	28 \$.09	35 \$.09
Diamond Preference ‡ Preferred Unit Reservation	N/A	N/A	1 reservation per year	3 reservations per year
In-Resort Benefits <sup>1</sup> ‡ Free daily paper at your door and upgraded bathroom amenities	N/A	INCLUDED	INCLUDED	INCLUDED
Associate Member In-Resort Benefits ‡	N/A	N/A	N/A	INCLUDED
Diamond Reserve THE Club Combinations <sup>5M</sup>	N/A	N/A	INCLUDED	INCLUDED
Diamond Luxury Selection® Exclusive, luxury properties available for booking with your points	N/A	N/A	INCLUDED	INCLUDED
Diamond Luxury Sports Sport event packages available to book with your points	N/A	N/A	INCLUDED	INCLUDED
Diamond Luxury Cruises	Use points for up to 20% of the cost at \$0.20 per point	Use points for up to 20% of the cost at \$0.20 per point	Use points for up to 30% of the cost at \$0.30 per point	Use points for up to 30% of the cost at \$0.30 per point
Diamond Luxury Hotels	Coming in 2015	Coming in 2015	Use points for up to 30% of the cost at \$0.30 per point	Use points for up to 30% of the cost at \$0.30 per point
Diamond Instant Getaways	Coming in 2015	Coming in 2015	Coming in 2015	Coming in 2015
Priority Pass Airport Lounge Membership Upon Request*	N/A	N/A	INCLUDED	INCLUDED
Airline Companion Discount Certificate Upon Request	N/A	N/A	INCLUDED	INCLUDED
24 hr Reservation Hold	N/A	N/A	N/A	INCLUDED
Complimentary RPP** on reservations less than 5,000 points	N/A	N/A	N/A	INCLUDED
Exclusive Member Escorted Journeys	N/A	N/A	INCLUDED	INCLUDED
Dedicated Travel Service	N/A	N/A	INCLUDED	INCLUDED
Dedicated Platinum 24/7 Service	N/A	N/A	N/A	INCLUDED
Loyalty Recognition Room Keys ‡	N/A	N/A	INCLUDED	INCLUDED
E-Grocery Order and Delivery ‡	N/A	N/A	INCLUDED	INCLUDED
Complimentary In-room WiFi	INCLUDED	INCLUDED	INCLUDED	INCLUDED
Diamond Express Check-in ‡	N/A	N/A	Exclusive Check-in Location	Exclusive Check-in Location
Priority Check-in ‡	4 p.m. check-in	4 p.m. check-in	2 p.m. check-in	2 p.m. check-in
Call Center Connection	1.877.DRI.CLUB	Priority Service 1.877.DRI.CLUB	Priority Service 1.877.DRI.CLUB	Exclusive Platinum Services 1.877.DRI.PLAT

Priority Pass membership is assigned to the primary member unless indicated otherwise. Entrance fees apply per person. Must abide by Priority Pass terms and conditions.

<sup>\*\*</sup> This benefit is not available on The Sampler®, Exchange, THE Club Combinations®, ResorTime, Diamond Instant Getaways, Diamond Dream Holidays, Member Escorted Adventures or Member

<sup>1</sup> The member must be one of the traveling party in order to receive the benefits.

<sup>#</sup> This benefit is not available on THE Sampler<sup>34</sup>, Exchange, THE Club\* Combinations<sup>34</sup>, Diamond Instant Getaways or ResorTime reservations, and cannot be used with any discounted reservation.

<sup>‡</sup> Limited to Diamond managed resorts. Diamond Preference is subject to unit availability, may not be used for ADA and adapted units at some resorts and resort availability list is subject to change. For E-Grocery Order and Delivery, an e-mail will be sent to the e-mail address on your account 10 days prior to arrival which will include a link to an interactive shopping list. Order your items or packs and they will be delivered to your accommodation on the day of your arrival.

All Club benefits are subject to reservation availability. All Club benefits and prices are subject to change, substitution or termination at any time without notice.



# TRAVEL MEMBER BENEFITS







Use your points for travel choices such as flights, escorted journeys or national park passes, and enjoy special savings with our travel partners.

- Fly Away with THE Club®
- Cruises
- Travel Services
- Air Miles
- Resorts and Hotels
- Member Escorted Journeys
- Member Adventures

- Rent a Harley-Davidson in Las Vegas
- U.S. National Park Pass
- ResorTime Rentals
- Luggage Forward
- Destination Guides
- Important Information



# FLY AWAY WITH THE CLUB®

#### **USE YOUR POINTS** TO BOOK FLIGHTS TO ANYWHERE IN THE WORLD

Turn your points into flights by redeeming your points for flights to exciting destinations worldwide.

- To book a flight call 1.877.DRI.CLUB or 1.877.DRI.PLAT and select the travel option.
- Inform your travel counselor you want to exchange your points for flights and provide your departure and destination cities.
- The travel counselor will verify vour available points balance and confirm that all fees have been paid.
- They will search for flights to match your request, you will pay for the flights with cash and then will be reimbursed according to the number of points you choose to redeem. A reimbursement check will be mailed approximately 30 days from the date of transaction. A Member benefits fee is payable at the time of exchange (see page 19).

Terms and conditions apply. See page 41 for details.

#### FLIGHTS SERVICES REDEMPTION

With increased redemption values for our Silver, Gold and Platinum members, you have even more value and choice.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	\$175	\$200	\$225	\$250
5,000	\$350	\$400	\$450	\$500
7,500	\$525	\$600	\$675	\$750
10,000	\$700	\$800	\$900	\$1,000
15,000	\$1,050	\$1,200	\$1,350	\$1,500
20,000	\$1,400	\$1,600	\$1,800	\$2,000
25,000	\$1,750	\$2,000	\$2,250	\$2,500
30,000	\$2,100	\$2,400	\$2,700	\$3,000
35,000	\$2,450	\$2,800	\$3,150	\$3,500
40,000	\$2,800	\$3,200	\$3,600	\$4,000
45,000	\$3,150	\$3,600	\$4,050	\$4,500
50,000	\$3,500	\$4,000	\$4,500	\$5,000







### **CRUISES**

#### YOUR POINTS WILL TAKE YOU TO EVEN **MORE PLACES**

Now you can turn your points into cruises\* by redeeming your points toward any cruise booked through your cruise member benefit. The itineraries, ships and destinations are virtually endless-including the Caribbean, Alaska, Mexico, the Orient, South Pacific. Mediterranean and more.

- To book a cruise and to speak with a cruise counselor, call 1.877.DRI.CLUB and select the prompt for cruises. Let your cruise counselor know that you are interested in redeeming your points using your cruise member benefit.
- You will pay for your cruise in cash and then will be reimbursed for whatever number of points you choose to redeem. You can use your points, or cash, or a combination of both to secure the cruise you choose. A reimbursement check will be mailed approximately 30 days from transaction. Cruise points redemption fee is payable at time of exchange (see page 19).

#### **CRUISE REDEMPTION**

With increased redemption values for our Silver, Gold and Platinum members, you have even more value and choice.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	\$175	\$200	\$225	\$250
5,000	\$350	\$400	\$450	\$500
7,500	\$525	\$600	\$675	\$750
10,000	\$700	\$800	\$900	\$1,000
15,000	\$1,050	\$1,200	\$1,350	\$1,500
20,000	\$1,400	\$1,600	\$1,800	\$2,000
25,000	\$1,750	\$2,000	\$2,250	\$2,500
30,000	\$2,100	\$2,400	\$2,700	\$3,000
35,000	\$2,450	\$2,800	\$3,150	\$3,500
40,000	\$2,800	\$3,200	\$3,600	\$4,000
45,000	\$3,150	\$3,600	\$4,050	\$4,500
50,000	\$3,500	\$4,000	\$4,500	\$5,000

You also have access to a selected group of itineraries through our partnership with Norwegian Cruise Lines. These cruises are booked with points, booking as you would with a resort, within your 10 month affiliate booking window.

New in 2015: You can take advantage of special values on selected cruises using your Diamond Luxury Cruises benefit. This benefit offers you the ability to use part points and part cash on specific cruise and cabins dependent on your membership recognition level. While this benefit cannot be combined with the Cruise member benefit on this page, Diamond Luxury Cruises has no booking window restrictions and offers a "Best Available Rate" guarantee.

Terms and conditions apply. See page 41 for details.

<sup>\*</sup>This benefit cannot be used in conjunction with Diamond Luxury Cruises.







# TRAVEL SERVICES

#### MAKE THE MOST OF YOUR POINTS

Redeem your points toward travel booked through THE Club® at Diamond Resorts International® including flights, hotel stays outside of our network, car rentals, sightseeing excursions and more.

- To book your travel and speak to a travel counselor call 1.877.DRI.CLUB and select the prompt for travel, or 1.877.DRI.PLAT for Platinum members.
- Let your travel counselor know you are interested in the travel services Member Benefit.
- Your travel counselor will inform you of the number of points available to you. You will pay for your travel service in cash and then will be reimbursed for whatever number of points you choose to redeem after the exchange is completed. So you can use your points, or cash, or a combination of both to secure the service you choose. A reimbursement check will be mailed approximately 30 days from transaction. Member benefits fee\* is payable at time of exchange (see page 19).

Terms and conditions apply. See page 41 for details.

#### TRAVEL SERVICES REDEMPTION

With increased redemption values for our Silver, Gold and Platinum members, you have even more value and choices.

POINTS	STANDARD	SILVER	GOLD	PLATINUM
2,500	\$175	\$200	\$225	\$250
5,000	\$350	\$400	\$450	\$500
7,500	\$525	\$600	\$675	\$750
10,000	\$700	\$800	\$900	\$1,000
15,000	\$1,050	\$1,200	\$1,350	\$1,500
20,000	\$1,400	\$1,600	\$1,800	\$2,000
25,000	\$1,750	\$2,000	\$2,250	\$2,500
30,000	\$2,100	\$2,400	\$2,700	\$3,000
35,000	\$2,450	\$2,800	\$3,150	\$3,500
40,000	\$2,800	\$3,200	\$3,600	\$4,000
45,000	\$3,150	\$3,600	\$4,050	\$4,500
50,000	\$3,500	\$4,000	\$4,500	\$5,000

Note: Travel redemption benefit can not be combined with any other program, including but not limited to Diamond Luxury Hotels, Diamond Luxury Cruses and Diamond Luxury Selections.







# AIR MILES

#### **TURN EVERY POINT INTO 2.5 AIR MILES**

#### YOU CAN USE YOUR POINTS TO PURCHASE MILES ON YOUR CHOICE OF 7 MAJOR AIRLINES

Diamond Resorts International® is proud to participate in airline miles programs from American Airlines®, Southwest Airlines®, Hawaiian Airlines and US Airways®, Virgin Atlantic®, British Airways®, and Air France/KLM®. You will receive 2.5 air miles/reward points for every point you exchange, deposited in the program of your choice

#### FOR MORE INFORMATION

Log in to your member account on DiamondResorts.com and click on this benefit under Travel to redeem your points for air miles, or call member services. Member benefit processing fees\* apply. Within 5 business days, your points will appear in your air miles account.

Terms and conditions apply. See page 41 for details.

\*See page 19.

#### **AmericanAirlines**°





#### HAWAIIAN Miles.









# RESORTS AND HOTELS

#### NOW YOU CAN USE YOUR POINTS FOR ADDITIONAL RESORT AND HOTEL STAYS.

At Diamond Resorts International®, we're committed to providing members of THE Club® more choices. And with our affiliated resorts and hotels, your points can take you even more places!

To book any of these resorts or hotels call 1.877.DRI.CLUB, or 1.877.DRI PLAT.

Points values required will vary by location, accommodation type, arrival dates and how far in advance the booking is made. All locations are subject to availability and are not managed by Diamond Resorts International®, but have been selected on the basis that their quality levels will meet the expectations of our members. Remember, as a member of THE Club® at Diamond Resorts International® you can use your points all year long for these resorts and hotels. Here are just a few of the many options available:

#### ARIZONA

- Cibola Vista Resort and Spa, Peoria
- Havasu Dunes Resort, Lake Havasu City
- WorldMark Pinetop, Pinetop
- Wyndham Flagstaff, Flagstaff

#### **BRITISH COLUMBIA**

- Club Intrawest Panorama Resort. Panorama
- Club Intrawest Vancouver Resort, Vancouver
- Club Intrawest Whistler Resort. Whistler
- Whistler Vacation Club at Lake Placid Lodge, Whistler

#### **CALIFORNIA**

- · Americana Village Suites, South Lake Tahoe
- Aquamarine Villas, Oceanside
- Catalina Canyon Resort and Spa, Avalon
- · Channel Island Shores, Oxnard
- Desert Palms Hotel and Suites, Anaheim
- Dolphin's Cove Resort II, Anaheim
- El Cordova Hotel, Coronado
- Grand Pacific Marbrisa Resort
- Hotel Diva, San Francisco
- Hotel Pepper Tree, Anaheim
- Hotel Union Square, San Francisco
- Indian Palms Vacation Club. Indio

- Kensington Park Hotel, San Francisco
- La Jolla's Premier Vacation Rentals, La Jolla
- · Lagonita Lodge Resort, Big Bear Lake
- · Laguna Shores, Laguna Beach
- Lemon Tree Hotel, Anaheim
- Northbay at Lake Arrowhead, Lake Arrowhead
- Red Wolf Lakeside Lodge, Tahoe Vista
- San Clemente Cove Resort, San Clemente
- Sheraton Carlsbad Resort & Spa, Carlsbad
- Snow Lake Lodge, Big Bear Lake
- Southern California Beach Club, Oceanside
- Steinhart Hotel, San Francisco
- The Heidelberg Inn, June Lake
- The Pacific Inn, Seal Beach
- The Sofia Hotel, San Diego
- Villa L'Auberge, Del Mar
- Vino Bello Resort, Napa
- WorldMark Indio, Indio
- WorldMark Windsor, Winsor
- Wyndham Canterbury at San Francisco, San Francisco
- Wyndham Harbor Lights San Diego, San Diego
- Wyndham Oceanside Pier Resort, Oceanside







- Christie Lodge Resort, Avon
- Gold Point Condominiums, Breckenridge
- Grand Lodge on Peak 7, Breckenridge
- Grand Timber Lodge, Breckenridge
- Sheraton Mountain Vista, Avon
- Swan Mountain, Dillon
- The Pines at Meadow Ridge, Fraser
- Wyndham Pagosa, Pagosa Springs

#### **FLORIDA**

- Club Intrawest Sandestin Resort, Sandestin
- Sheraton PGA Vacation Resort, Port St. Lucie
- Vistanas Beach Club on Hutchinson Island, Jensen Beach
- Wyndham Palm Aire, Pompano Beach
- Wyndham Santa Barbara Resort, Pompano Beach
- Wyndham Sea Gardens Resort, Pompano Beach

#### **HAWAII**

- Hanalei Bay Resort, Princeville
- Makai Club Resort, Princeville
- Wyndham Bali Hai Resort, Princeville
- Wyndham Ka 'Eo Kai, Princeville
- Wyndham Kona Hawaiian Resort, Kailua Kona, Big Island



- Wyndham Mauna Loa Village, Kailua Kona, Big Island
- Wyndham Vacation Resorts Royal Garden at Waikiki, Honolulu, Oahu

#### **LOUISIANA**

• Wyndham Avenue Plaza, New Orleans

#### **MARYLAND**

 Wyndham Vacation Resorts at National Harbor, National Harbor

#### **MONTANA**

• Meadow Lake Resort, Columbia Falls

#### **NEW MEXICO**

• WorldMark Taos, Taos

#### **NEW YORK**

- Radio City Apartments, New York
- The Manhattan Club. New York

#### **ONTARIO**

• Club Intrawest - Blue Mountain Resort, Collingwood

#### **OREGON**

 WorldMark Running Y, Klamath Falls

#### **QUÉBEC**

• Club Intrawest - Tremblant Resort, Mont Tremblant

#### **RHODE ISLAND**

- Wyndham Vacation Resort Bay Voyage Inn, Jamestown
- Wyndham Vacation Resort Inn on Long Wharf, Newport
- Wyndham Vacation Resort Inn on the Harbor, Newport
- Wyndham Vacation Resort Long Wharf, Newport

#### **SOUTH CAROLINA**

- Sheraton Broadway Plantation, Myrtle Beach
- Westgate Myrtle Beach Oceanfront Resort, Myrtle Beach
- · Wyndham Ocean Boulevard, North Myrtle Beach
- Wyndham Vacation Resorts Towers on the Grove. North Myrtle Beach

#### **TENNESSEE**

· Wyndham Vacation Resorts-Nashville, Nashville

#### **TEXAS**

• Wyndham Riverside Suites, San Antonio

#### **VIRGINIA**

• Shenandoah Crossing, Gordonsville

#### WASHINGTON

• WorldMark Chelan Lake House, Chelan

#### **WYOMING**

• Lexington at Jackson Hole Hotel and Suites. Jackson



## MEMBER ESCORTED JOURNEYS

#### WHAT IS AN ESCORTED JOURNEY?

Looking for a new holiday experience or want to tick something off your Bucket List? Book your place today on a Member Escorted Journey with THE Club®!

Member Escorted Journeys provide an opportunity to witness different country's people, culture, traditions and highlights. Travel the world by coach, cruise ship, air or rail and discover new places off the beaten path. There is no need to worry about where to go next, how to get there and where to stay - this will all be arranged for you. THE Club® at Diamond Resorts International® has made it safe and easy to explore the world with your fellow members and owners as you enjoy these exclusive Member Escorted Journeys.

#### A FEW OF OUR MEMBERS FAVORITE JOURNEYS INCLUDE

- Northern Lights February 4, 2015
- Japan March 12, 2015
- Grand European River Cruise July 4, 2015
- Grand Safari of Kenya January 21, 2015, September 18, 2015
- Costa Rica October 1, 2015
- Highlights of China and Hong Kong October 29, 2015

#### **EXCLUSIVE FOR PLATINUM AND GOLD MEMBERS**

• Galapagos Islands & Ecuador July 15, 2015

#### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on "Member Escorted Journeys" under Travel to view full itineraries and details.

Terms and conditions apply. See page 41 for details.

#### **MEMBER TESTIMONIALS:**

"We have taken 3 escorted tours with Big Journey Company and have another booked for later this year. Organisation has always been faultless. It's like having a well-traveled friend who puts together the sort of trip they know you would love. Big Journey Company tours allow us to use our Diamond Investment to take those once in a lifetime trips."

David and Anne

"My travels with Big Journey Company have been wide and varied. First to Canada and Alaska, which was most enjoyable. Since then I have visited the Lake District in England. Australia/New Zealand, Borneo, China, cruised the Mediterranean and been on safari in Kenva. On all these escorted tours. I met and made new friends and reacquainted with old ones. The travel arrangements are brilliant; you've no need to worry about bookings and accommodation. The team members at Big Journey Company are very knowledgeable about all areas and always courteous; nothing is too great or small for them. I WILL use Big Journey Company again in the future."

John







# MEMBER ADVENTURES

# YOU CAN EXPERIENCE A WHOLE RANGE OF EXCITING **ACTIVITIES AND HAVE A REAL ADVENTURE!**

It's not just about where you go, it's how you experience it. That's why we are proud to introduce 'Member Adventures', our new program that provides an opportunity for you, your family and friends to experience something new and exciting. Go places you have only dreamed of and partake in activities you have never before tried. Each adventure is designed to make the most of your time and offer you thrills, fun and excitement as you discover activities, wildlife, famous sites and so much more! Whether you want to join an adventure yourself, or perhaps you may want to gift an adventure to friends or family members, Member Adventures offer memorable experiences to savor and enjoy for a lifetime.

# **ADVENTURES FOR ALL MEMBERS**

### • Climb Mount Kilimanjaro (Lemosho Route) October 8, 2015

Alongside a knowledgeable guide and with fellow members of THE Club®, reach the top of Africa's highest mountain for a once-in-a-lifetime experience to remember for years to come. You will spend your time climbing Kilimaniaro from low down in the pristine rainforest on the western side, emerging and crossing the World Heritage site of the Shira plateau. Skirting the southern face of Kibo, the views of the summit ice fields and back to Mawenzi are stunning, and a climb to the Lava Tower (4,600m) on the 4th day makes for excellent and valuable acclimatization. The infamous Barranco wall provides excitement on the 5th day, with the ascent to Stella point on the 7th day providing an easier approach to Uhuru Peak than via Gillmans. Descent is via the Mweka route. This adventure is a must and makes a great trek in its own right and may appeal to those not too worried about achieving the dizzy heights of 5,895m and happy to stay at camp for a lie-in on summit day!

As long as you are reasonably fit and enjoy the outdoors, then this gradual ascent of the mountain by the longer known route will suit all ages (18 years and older) and you should not have a problem reaching your goal - the 'Roof of Africa'.

Additional adventures are being planned and will be announced soon! All itineraries include the accommodations and guides.

### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under "Travel" to view full itineraries and details.

To book your place on an adventure, please call our dedicated line at The Big Journey Company at 1.855.624.4386 or you may e-mail them at reservations@ thebigjourneycompany.com.







# RENT A HARLEY-DAVIDSON IN LAS VEGAS

# WANT TO EXPERIENCE **SOMETHING NEW** AND EXCITING?

Get out on the open road riding one of the latest Harley-Davidson® bikes. Explore Las Vegas and Southern Nevada like never before! Get ready to cruise along the strip, wind through the mountains or ride across the desert and experience the ultimate riding adventure in Las Vegas with the only Authorized Harley-Davidson Rental company in Las Vegas - Harley-Davidson® 'Rent a Harley'.

### FOR MORE INFORMATION

Log in to your member account on DiamondResorts.com and click on this benefit under Travel for details on all the different motorcycles you can choose, booking details and a short video to get you started!

Important information on page 41.

### **EXAMPLES OF DAILY RENTAL FEES IN POINTS:**

	STANDARD	SILVER	GOLD	PLATINUM
SPORTSTER® IRON 883	1,565 points	1,370 points	1,220 points	1,100 points
SOFTAIL BREAKOUT®	3,095 points	2,710 points	2,410 points	2,170 points
FLSTC HERITAGE SOFTAIL® CLASSIC	2,575 points	2,250 points	2,000 points	1,800 points
FLSTFB SOFTAIL® FAT BOY® LO	2,575 points	2,250 points	2,000 points	1,800 points
FLHR ROAD KING®	2,575 points	2,250 points	2,000 points	1,800 points
FLHTCU ULTRA CLASSIC®	2,575 points	2,250 points	2,000 points	1,800 points
FLHX STREET GLIDE®	2,575 points	2,250 points	2,000 points	1,800 points
TRI GLIDE ULTRA	3,500 points	3,060 points	2,725 points	2,450 points







# U.S. NATIONAL PARKS PASS

The U.S. National Parks and Federal Recreational Lands Annual Pass is a suite of annual passes in one that covers Entrance Fees or Standard Amenity Fees at sites managed by USDA FS, NPS, USFWS, BLM and Reclamation.

Members of THE Club® at Diamond Resorts International® can enjoy unlimited 12-month access to U.S. National Parks and Federal Recreation Areas near their homes or to include in their travel plans. Take it along on family visits and discover the beautiful recreation areas together. Use your park pass to visit The Great Smoky Mountains while staying at Bent Creek Golf Village in Tennessee, visit Grand Teton or Yellowstone National Parks while staying at Teton Club in Wyoming or visit the Petrified Forest or the Grand Canyon while staying at any of your Sedona destinations, just to name a few. Refer to DiamondResorts.com resort Services and Amenities pages for details on all area activities and attractions.

This is a popular gift for hikers, campers and outdoor enthusiasts. Each pass is 1,500 points plus a shipping and handling fee.

Terms and conditions apply. See page 41 for details.



### FOR MORE INFORMATION

Log in to your member account on DiamondResorts.com and click on this benefit under Travel to redeem your points or call member services.

# RESORTIME RENTALS

Take advantage of exclusive rates for members of THE Club® at Diamond Resorts International® through our affiliation with ResorTime, one of the largest and most established rental reservation services. Offering members discounted rates at more than 300 affiliated resorts worldwide, ResorTime makes it easy to enjoy increased flexibility with stays ranging from a single night to an entire month.



### FOR MORE INFORMATION:

Log in to the Member Area at DiamondResorts.com and click on "Club Partners" then the Resortime logo.







# LUGGAGE FORWARD

### **DOORSTEP TO DESTINATION™**

The smart alternative to checking and carrying bags, Luggage Forward picks up your luggage, golf clubs, skis and other items at your home, and delivers it right to your destination, and then back home. With savings of up to 50%, versus using a traditional shipper, and the industry's leading on-time guarantee, Luggage Forward is your solution for avoiding airline baggage fees, long check-in lines and waits at the baggage carousel. Service is available to over 200 countries worldwide, and even directly to cruise ships!

Members of THE Club® at Diamond Resorts International® receive 10% off Express (next day service) and 5% off all other services.

Silver, Gold and Platinum Loyalty members receive 15% off Express (next day service) and 10% off all other services.



### FOR MORE INFORMATION:

Log in to the Member Area at DiamondResorts.com and click on this benefit under Travel. You can enter your destination and get an instant price quote online, or call 1.866.416.7447 in the U.S. or +001.617.482.1100 internationally.

# **DESTINATION GUIDES**

### **VACATION PLANNING AT YOUR FINGERTIPS!**

Complimentary, printable guides are available for your favorite Diamond Resorts destinations.

Click on "Locations" at DiamondResorts.com, choose your resort destination, and then "Destination Guides". You can view all of the local attractions, events, restaurants and areas of interest. Click "Download PDF" to print, save or take along!

# **IMPORTANT** INFORMATION

### FOR ALL POINTS REDEMPTION BENEFITS

Your account must be current with maintenance fees paid and no outstanding balance to participate in THE Club® member benefit program. Points may be redeemed for Flights, Cruise and Travel Services member benefits until March 31 for Standard members, May 31 for Silver members, July 31 for Gold members and September 30 for Platinum members. The redemption value of points as quoted is valid until December 31 and is then subject to review. After July 1, points can only be redeemed from your next year's allocation. Members may exchange from 2,500 up to their annual allotment for any combination of benefits unless otherwise noted. There is a member benefit processing fee of \$47 for Standard members, \$37 for Silver and \$27 for Gold. Platinum members receive FREE processing except in the case of Fee Payment benefit. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes, or any fees associated with the item are the responsibility of the purchaser. Diamond Resorts International® retains the unilateral right to cancel or amend any offer in this member benefits program at any time. THE Club® Select<sup>SM</sup>, THE Sampler<sup>SM</sup> points and Diamond Bonus Points are not applicable.

# IN ADDITION, YOU NEED TO KNOW

# **RENT A HARLEY DAVIDSON - LAS VEGAS**

Points values include daily/weekly rental rate. Nevada state tax of 8% and motorcycle license fee. Any additional items you require such as insurance, highway pegs and pre-paid gas should be paid directly to Harley-Davidson® at the time of rental. A valid motorcycle license is required in order to rent a motorcycle. For further details, please call 1.855.342.7802 or e-mail Rentals3@LVHD.com. Amendments to your rental is at the discretion of the vendor. In the event of cancellation by a member of the rental of the Harley-Davidson, all of the points used to make the reservation will be lost.

### CRUISE POINTS REDEMPTION

There is a non-refundable processing fee of \$100 per stateroom booked for Standard members, \$75 for Silver and \$50 for Gold in lieu of member benefit processing fee. Platinum members receive FREE processing for their exchange.

### MEMBER ESCORTED JOURNEYS AND ADVENTURES

Prices are quoted per person based on two adults sharing a double room. The Big Journey Company reserves the

right to amend the price should the exchange rate fluctuate by more than 2%. Big Journey Company requires that all cancellation of bookings must be notified in writing to 3 Hall Barn, Over Kellet, Lancashire, LA6 1BS or by e-mail to info@thebigjourneycompany.com. Based on the date of receipt of written notification.

In the event that you cancel a booking, the proportion of the redeemed points that will be returned to you will be governed by the rules and regulations of THE Club®. The proportion of monetary purchase that will be refunded is governed by the Terms and Conditions of the vendor as follows:

- More than 90 days prior to departure: Loss of Deposit and any additional costs paid in advance by The Company.
- Less than 90 days prior to departure: 100% loss.

### **AIR MILES**

You must specify a valid AAdvantage®, RapidRewards®, Dividend Miles®, Hawaiian Miles, Executive Club, Flying Club or Flying Blue account number and name of Air Miles account holder in order to exchange points for airline miles. Airlines reserve the right to change the program at anytime without notice; program rules and conditions apply. For complete information and/or to enroll, visit www.aa.com, www.swa.com, www.usairways.com, www.hawaiianairlines.com, www.britishairways.com, www.virgin-atlantic.com, www.airfrance.com.

# **U.S. NATIONAL PARKS**

Valid for one full year from month of purchase. Provides entrance or access to pass holder and accompanying passengers in a single private, non-commercial vehicle at federally operated recreation sites across the country. Covers the pass holder and three (3) accompanying adults, age 16 and older, at sites where per person entrance fees are charged. No entry fee for children 15 and under. Photo identification may be required to verify ownership. Passes are non-refundable, non-transferable, and cannot be replaced if lost or stolen. Fees vary widely across the thousands of federal recreation sites. Please contact specific sites directly for information on what is or is not covered. The annual pass offered on this website is one of several options. If you are 62 or older, or receive disability benefits, you may be eligible for the Senior Access Pass. You can contact your local federal recreation site or visit your federal recreation web page for more information. Diamond Resorts International® is an authorized reseller of the America the Beautiful—The National Parks and Federal Recreational Lands Annual Pass. The U.S. government does not endorse other products or services sold by Diamond Resorts International® nor imply that Diamond Resorts' work or products are superior to any other retailer. Retail value of pass is \$80.00. There is a shipping and handling fee of \$10.00. Pass will be sent USPS within 5 days of purchase, please allow ample post time for receipt.

# HOME & LIFESTYLE MEMBER BENEFITS







Exclusive Club products for your home, and special offers and benefits that fit your lifestyle!

- Discover My Diamond
- Serta "This Could Be Home" Program
   Links Magazine
- Free Pharmacy Discount Card
- Dell
- 1-800-Flowers and 1-800-Baskets
- Great American Days

- Player's Pass Golf Advantage
- Wine Country Connection
- Diamond aStore
- Important Information





# DISCOVER MY DIAMOND

Members of THE Club® at Diamond Resorts International® can enjoy the luxurious amenities of Diamond Resorts International® accommodations at home or give loved ones the gift of luxury!

Enjoy our top quality bedding including new comfort pillows, sheets and duvet covers. Stock your bath with our thirstiest towels. Our oversized pool towels are a perfect gift for any age.

### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under Home and Lifestyle.

This benefit is available for ONLINE purchase at DiamondResorts.com or you can call 1.877.697.6235.

# SERTA "THIS COULD BE HOME" PROGRAM

Diamond Resorts International® guest rooms are furnished with premium Serta mattress sets designed for Diamond Resorts International®.

Now members of THE Club® at Diamond Resorts International® have the opportunity to purchase this set, not sold in retail stores, for their own home.



### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on "Club Partners" and the Serta logo for further details on how to order.







# FREE PHARMACY DISCOUNT CARD

This card can help to alleviate some of the out-of-pocket expenses on prescription medication. This card is not insurance, but provides you with discounts at the time of service.

Simply present the free pharmacy discount card to the contracted pharmacist along with the prescription. The pharmacist will calculate the discount and you pay the discounted price. It's that easy.

### **NO INSURANCE?**

Take advantage of significant savings on the prescription drugs you need.

### **HAVE INSURANCE?**

This card can still save you money:

- On drugs not covered by your insurance formulary
- On experimental drugs
- Discounts using this card may be cheaper than your insurance co-pay

### **BENEFITS FOR EVERYONE**

- Available to use at over 60,000 providers nationwide
- 10% to 60% savings on most medications
- No health restrictions
- We encourage you to register your family and loved ones



# FOR MORE INFORMATION

To register for your Free Pharmacy Discount Card for yourself and for loved ones log in to the Member Area at DiamondResorts.com and click on this benefit under "Home and Lifestyle".

This benefit is available for ONLINE registration only at DiamondResorts.com.







# DELL

Dell has partnered with Diamond Resorts International® to offer members of THE Club® the ability to purchase Dell desktops and laptops for your home and loved ones at exclusive partner negotiated prices. Other products may be offered at added value savings as they become available. You will visit this site again and again to see what new offers are available.



### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on the "Club Partners" page and the Dell logo to see the latest offers. or call 1.866.278.3504. Discounts and product selection vary.

# 1-800-FLOWERS and 1-800-BASKETS

For more than 30 years, 1-800-FLOWERS.COM Inc. has been providing customers around the world with the freshest flowers and finest selection of plants, gift baskets, gourmet foods, confections and plush stuffed animals; perfect for every occasion.

1-800-FLOWERS.COM offers the best of both worlds—exquisite, floristdesigned arrangements, individually created by some of the world's top floral artists and hand delivered the same day, and spectacular flowers shipped overnight "Fresh From Our Growers<sup>SM</sup>."

If you're looking for more than just a gift, then look to 1-800-BASKETS. com. They craft gift baskets with dedicated artistry, so you know the presentation will always be perfect. Whether classic or current, their gift baskets are a sensory experience, filled with high-quality gourmet foods, wines and even fresh fruit. At 1-800-BASKETS.com, they are passionate about connecting people through thoughtful gift giving.

Members receive a 15% discount on all purchases by using their exclusive Club discount code: DRZ





### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com, click on the "Club Partners" page and the 1.800 logos to see the latest offers, or call 1.800.356.9377 and mention promotion code DRZ. Discounts and product selection vary.



# GREAT AMERICAN DAYS

# **BROADEN YOUR HORIZONS AND** TRY SOMETHING NEW

Live your dream of adrenaline-pumping adventure or personalized pampering with this unique and ever-changing benefit for members of THE Club® at Diamond Resorts International®.

Using your points you can purchase Freedom Pass gift cards valued from \$200-\$1,000. Freedom Passes can be redeemed online for any experience, or multiple experiences, across the United States such as but not limited to:

# **AIRBORNE**

- Hot Air Balloon Rides
- Flying Lessons
- Skydiving
- Scenic Flights
- Jet Fighter

### **DRIVING**

- Stock Car Racing
- Exotic Cars
- Formula Racing
- Drag Racing
- Off-Road Driving
- Classic Cars

### WATER

- Scenic Cruises
- Surfing and Kite Surfing
- Boating and Sailing
- Fishing
- Snorkeling and Scuba Diving

# **SPA AND WELL BEING**

- Dav Spas
- Photo Shoots
- Yoga, Meditation and Pilates
- Fine Dining
- Gourmet Tours

# **WINE AND GOURMET**

- Wine Education
- Wine Tours
- Brewery and Beer
- Cooking Schools
- Gourmet Tours

# **OUTDOOR AND ADRENALINE**

- Bungy and Zipline
- Rodeo
- Horse Riding
- Nature and Eco
- Rock Climbing

### **LEARNING AND DISCOVERY**

- Arts and Crafts
- Cultural Tours
- Dance and Music
- Learn a Sport

### **VENUES AND ATTRACTIONS**

- Aquariums
- Shows
- Entertainment
- Zoos and Wildlife



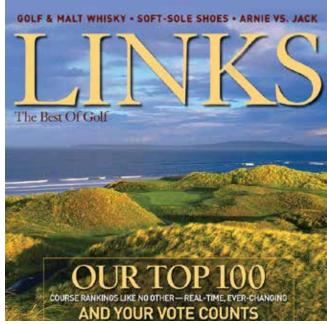
This is a fantastic option for gift givinginstead of a gift, give an experience!

- **BRONZE PACKAGE:** 2,500 points provides a \$200 Freedom Pass Gift Card
- SILVER PACKAGE: 3,500 points provides a \$250 Freedom Pass Gift Card
- **GOLD PACKAGE:** 7,000 points provides a \$500 Freedom Pass Gift Card
- PLATINUM PACKAGE: 14.000 points provides a \$1,000 Freedom Pass Gift Card

# MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under "Home and Lifestyle".





# PLAYER'S PASS GOLF ADVANTAGE

Members of THE Club® at Diamond Resorts International® who enjoy golf can now enjoy visiting over 2,000 golf courses and receive valuable savings!

PlayerPass.com annual membership offers discounts on green fees with no confusing rules or restrictions. Play when you want, at any participating courses, and pay 20-50% less than others are paying every time you golf; even on weekends! You can use up to (4) four discount coupons per course, per year. Your savings may pay for your membership after one round of golf! In addition, you will receive e-mails featuring exciting new courses and offering last minute specials of up to 70% off.



### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under "Home and Lifestyle". Pricing is based on membership level.

This benefit is available for ONLINE purchase only at DiamondResorts.com.

# LINKS MAGAZINE

Travel the world's golf courses through the pages of LINKS magazine. Other magazines tell you how to play, LINKS is all about how and where to enjoy golf. LINKS eloquently and vividly brings you The Best of Golf.

Each issue will take you on a guided tour of the most amazing courses, resorts and golf communities from Scotland to Scottsdale. You'll discover the drama, beauty and rich heritage of the world's classic courses through stunning photography and award-winning editorials. If you're planning a golf vacation or looking for golf real estate, LINKS magazine is your ultimate source! LINKS is published quarterly in February, April, June and October.

Indulge in your passion and join our exclusive community of readers to explore the world of golf from an entirely new perspective.

Exclusive offer to Members of THE Club® at Diamond Resorts International® - Buy one year of LINKS - The Best of Golf for our special \$9.95 subscription price, and we'll give you the second year for only a nickel.

### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under "Home and Lifestyle".

This benefit is available for ONLINE purchase only at DiamondResorts.com.







# WINE COUNTRY CONNECTION

Wine Country Connection is Sonoma County's premier direct-to-consumer wine retailer. For the past 20 years, they have provided clients with extraordinary wines from the Napa and Sonoma Valleys, as well as wines from around the world. The tasting panel is made up of a number of industry professionals which include a winemaker and sommelier. They taste more than 50 new wines per week and only select 3-4 of the very best to feature to their clients.

Visit this page often to see the latest selections. After your first purchase, you will receive notifications of exclusive savings offers!



### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under "Home and Lifestyle".

This benefit is available for ONLINE purchase or by phone at 1.800.294.9463.

# DIAMOND aSTORE

Diamond Resorts International® has compiled a selection of printed travel information guides within the new Diamond Resorts International® aStore to take along with you on your trip. The travel guides contain travel advice, tips and destination information to inspire you. In addition you will also have insider advice on the best travel experiences, such as walking trails and best beaches, where to find the best shopping, best dining and meals, maps, plus tips for navigating lovely but less-traveled corners and much more.

For 2015, we are expanding the Diamond aStore to offer products that you may find essential additions to your travel, home and lifestyle experiences.

### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under "Home and Lifestyle".

This benefit is available for ONLINE purchase only at DiamondResorts.com.

# **IMPORTANT** INFORMATION

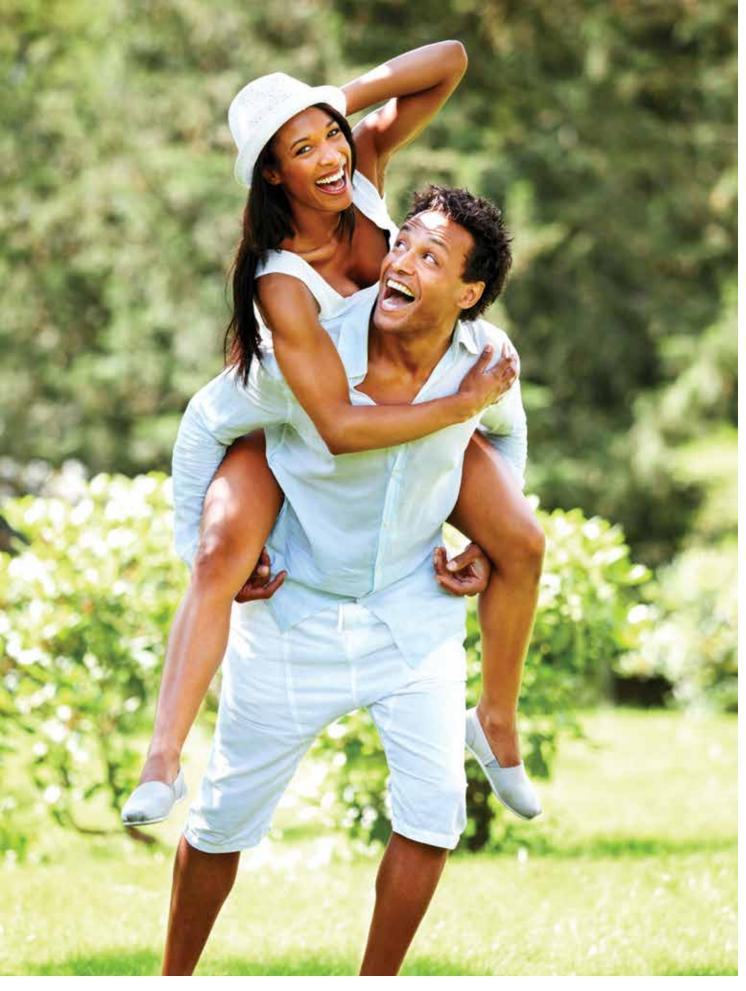
# FOR ALL POINTS **REDEMPTION BENEFITS:**

Your account must be current with maintenance fees paid and no outstanding balance to participate in THE Club® exchange member benefit program. After July 1, points can only be redeemed from your next year's allocation. Members may exchange from 2,500 up to their annual allotment for any combination of benefits unless otherwise noted. There is a processing fee of \$47 for Standard members, \$37 for Silver and \$27 for Gold. Platinum members receive FREE processing for member benefits. Redeem online at DiamondResorts.com and receive discounted processing fees. The applicable fees will be collected at the time of your transaction. Any federal, state or local taxes, or any fees associated with the item are the responsibility of the purchaser.

Diamond Resorts International® retains the unilateral right to cancel or amend any offer in this member benefits program at any time.

Diamond Resorts International®, its affiliates, and subsidiaries, makes no warranty, express or implied, as to the condition, capacity, performance or any other aspect of the activities, events, or service providers.

THE Club® Select<sup>SM</sup>, THE Sampler<sup>SM</sup> points and Diamond Bonus Points are not applicable.



# MONEY MATTERS MEMBER BENEFITS







These exclusive Club products protect you and your family whether traveling or at home.

- VacationGuard
- Reservation Protection Plan
- Legal Protection Plan
- MD247.com
- LegalZoom
- The Family Protection Legal Plan
- Quorum Savings







# VACATIONGUARD

# HAVE ADDITIONAL PEACE OF MIND BY ADDING POST-DEPARTURE BENEFITS FROM VACATIONGUARD

You can affordably protect both you and your traveling companions during your next 12 months of Diamond Resorts related travel from:

- Trip interruption
- Trip delay benefits if flying or driving
- Coverage for hurricanes, snowstorms and wildfires
- Lost, stolen or delayed baggage
- Emergency medical expenses
- Recreational equipment delay
- Emergency medical evacuation expenses
- Security damage benefit
- Rental car damage
- 24/7 travel assistance and concierge services\*

### **FREE LOOK**

You have a 21-day free look at the VacationGuard® plan, giving you peace of mind to review your benefits. If for some reason you wish to cancel within that time, and you have not traveled or filed a claim, you will receive a 100% refund.

### SIMPLIFIED PRICING

\$79 for 12 month coverage, Platinum members pay discounted price of \$49. No age rating, no per-person charge, and no charge per trip. You get family coverage on your Diamond Resorts International® travel under one plan for 12 months. It's simple and affordable!



### IMPORTANT INFORMATION:

Log in to DiamondResorts.com and click on this benefit under "Money Matters" for further details. You may conveniently purchase this optional product with your 2015 annual billing or contact us at 1.877.DRI.CLUB to purchase for 2015.

PLEASE NOTE: This plan has no Trip Cancellation benefit. VacationGuard extends Post-Departure benefits only, for travel using your Diamond Resort International® membership.

\*Travel Assistance provided by Vacation Guard preferred







# RESERVATION PROTECTION PLAN

# AS YOU ARE PREPARING FOR YOUR VACATION. WHAT IF

- You have an unexpected family or work emergency?
- Your flights are canceled?
- Weather interferes with your ability to travel?

Members of THE Club® at Diamond Resorts International® have the ability to safeguard their points in case the unexpected happens at vacation time.

Purchasing the Reservation Protection Plan will ensure a 100% reimbursement of the points charged for the original reservation should you need to cancel for any reason up to 24 hours prior to arrival date.

### MORE INFORMATION

Members may only purchase the Reservation Protection Plan at the time of booking.

This benefit cannot be used on The Sampler™, Exchange, THE Club Select™, ResorTime, Diamond Dream Holidays, Member Escorted Adventures or Member Escorted Tours or Diamond Luxury Selection®

# LEGAL PROTECTION PLAN

The Legal Protection Plan provides affordable access to local attorneys in any U.S. Diamond Resorts International® destination during the term of your travel reservation for:

- · Advice and consultations on an unlimited number of personal legal matters that arise during your travel
- Traffic ticket defense
- Identity theft defense
- Power of attorney for childcare, financial or healthcare

This plan covers THE Club® member, spouse and unmarried, dependent children under 21. Services listed are fully covered with no need to fill out claim forms when using a network attorney. If you don't want to interrupt your vacation, you have up to 21 days after coverage has ended to report any incident that happened during coverage period.

### MORE INFORMATION

Log in to the Member area at DiamondResorts.com and click on this benefit under "Money Matters" for further details.

Members may add this benefit to any reservation at the time of booking.







# MD247.COM

MD247.com provides unrestricted access to speak to a doctor by phone anytime of the day or night during the term of your travel reservation at a U.S. Diamond resorts destination.

- Get advice, accurate diagnosis and even a non-narcotic prescription phoned in to a nearby pharmacy
- Save time and get connected to a doctor directly from the resort
- Consultations are unlimited and provided with no additional fees

This plan covers your entire traveling party. This is not insurance so there are no deductibles or co-pays!



### MORE INFORMATION

Log in to the Member area at DiamondResorts.com and click on this benefit under "Money Matters" for further details.

Members may add this benefit to any reservation at the time of booking.

# LEGALZOOM

LegalZoom is America's leading online legal document preparation service. From incorporations to last wills, LegalZoom makes it easy and affordable to take care of a variety of common legal matters. Along with quality legal documents, customers enjoy free attorney referrals, a 24-hour online legal education center and a range of complimentary business resources.

Members receive \$15 off any LegalZoom.com product by using discount code: THECLUB.



### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on "Club Partners" and the Legalzoom logo.

This benefit is available for ONLINE purchase only at DiamondResorts.com.



# THE FAMILY PROTECTION LEGAL PLAN

Many members of THE Club® at Diamond Resorts International® have taken advantage of the Legal Protection Plan - A travel benefit to protect their legal rights while vacationing. Now Diamond Resorts International® is pleased to offer an additional service to assist you and your family everyday, for one annual fee.

The Family Protection Legal Plan will protect you and your family (spouse and any unmarried, dependent children under 21 years of age) with a resource for personal legal services by providing representation and consultations on a wide range of legal services that you can use at any time throughout the year. Receive access to over 11,500 attorneys nationwide, with no deductibles, no co-pays, no waiting periods, no claim forms, and most importantly, no limit on usage!

Attorney fees for the following matters are fully covered when using a plan attorney:

- Family law matters including adoption, elder law, prenuptial agreements and more
- Financial matters such as tax audits or identity theft defense
- Real estate matters such as property tax assessments and zoning applications
- Litigation matters including civil litigation defense and small claims assistance
- Document preparation/review including affidavits, deeds and living wills

Discover how easy it can be to access legal assistance when you need it.

### FOR MORE INFORMATION:

Log on to the Member Area of DiamondResorts.com and click on this benefit under "Money Matters" to review details and begin your annual membership.

This benefit is available for ONLINE purchase only at DiamondResorts.com.







# QUORUM SAVINGS

Members of THE Club® at Diamond Resorts International® now have access to an exclusive, high-yield, liquid savings account from Quorum Federal Credit Union. Quorum Federal Credit Union belongs to a network of credit unions across the country. Visit their website to see where you may be able to transact locally as well as online.

- 1.05% annual percentage yield\*
- No minimum balance
- Easy access to your money with no penalties
- Insured to at least \$250,000 by the NCUA

\*Annual percentage yield in effect as of 08/01/13 and subject to change.

### FOR MORE INFORMATION

Log in to the Member Area at DiamondResorts.com and click on this benefit under "Money Matters".



# CLUB COMMUNITY







Belonging to THE Club® at Diamond Resorts International® means you belong to a global community.

- Global Club Experience Events
- Club Solo
- Be Social
- The Diamond Kitchen
- Club Communications
- Community Initiatives
- Friends and Family Referrals
- THE Club® and Diamond Resorts Partners







# GLOBAL CLUB EXPERIENCE EVENTS

Created exclusively for members of THE Club® at Diamond Resorts International®, Club Events provide an opportunity to experience a resort visit with the Diamond quality you are accustomed to, while discovering the culture and history of the area, and building friendships with Club members from all over the world! These 5-6 day events offer transportation, and entry to all the attractions visited, special entertainment, and dedicated event hosts.

### FOR MORE INFORMATION

Visit DiamondResorts.com and log in to Member area and click on "Club Experience Events" under My Community for full details and itineraries or call 1.800.709.1214.

### FOR 2015, WE OFFER THE FOLLOWING EXPERIENCES:

# **EXPERIENCE THE LAKE DISTRICT**

### **SEPTEMBER 5, 2015**

Join fellow members of THE Club® as they explore The Lake District and the Northern Lakes. You will enjoy a lake cruise on Derwent Water, visit Castlerigg Stone Circle and Grasmere. You will also cruise England's largest inland water, Lake Windermere, follow Hadrian's Wall, venture the best of the Yorkshire Dales and explore Beatrix Potter's Countryside.

### **EXPERIENCE PORTUGAL**

### **APRIL 25, 2015**

Back by popular demand!

The Algarve offers a blend of natural beauty, breathtaking agricultural sites and a culture and history like no other. We will visit amazing locales such as Quinta Dos Vales Winery & Art Center, a combination of winery and art showcases, an animal farm, and lunch on a private beach after touring the sea caves. We will take a Jeep® Safari Tour that includes stops at local artisans and a visit to the capital of Portugal. Golfers will have the opportunity to enjoy a day out on the course at Quinto dos Lago. The on-site restaurant offers live entertainment and folk dancing.

Optional A 3-day Highlights of Lisbon & Sintra Tour is offered to extend your Portugal Experience!



### **EXPERIENCE IRELAND**

### JUNE 6, JULY 18 AND SEPTEMBER 19, 2015

We are pleased to share that the feedback we get most often is that there is never enough time to experience all this area offers.

We visit Knappogue Castle and enjoy a fabulous medieval feast, mead winery with samples of delicious honey mead and pocheen, and spend a day at Bunratty Castle and Folk Park. We enjoy a boat ride from Killaloe and experience our members favorite Ireland event, "Concert in Tuamgraney - Celtic Tradition" in the ruins of one of Ireland's stone churches. We will also visit the Cliffs of Moher. Ailwee Caves. Bird of Prey Centre with live falcon demonstration, and The Burren. Golfers may even enjoy a day out on the course at East Clare Golf Club. Our final evening gala is a private catered Irish dinner with live entertainment and dancing at Peppers Restaurant.

Optional A 3-day Dublin Tour is offered to extend your Ireland experience.

### **MEMBER TESTIMONIALS:**

"We thoroughly enjoyed the Club Event in Ireland last year - it was much more than a destination ... it was a real experience full of new found friends, majestic landscapes, gala events and sights we would never have seen just going on our own. It was a treasure we will never forget. We enjoyed it so much that we plan on joining you in Portugal this year!"

Rob and Heide N., Silver Members

"I give the Ireland trip Three F,s: Fabulous Destination, Fantastic Diamond Staff, and Phenomenal Tours. Hope to see all of you in Portugal. (I fudged on the third F)"

- Bruce and Sue M. Valued Members

"We have hosted trips and traveled all over the world. Our Diamond Resort experience in Ireland was one of the best!. Excellent accommodations, marvelous itinerary, comfortable coaches, memorable relationships with fellow travelers... a "no worry" trip. Great job, staff!"

- Bob and Millie C., Platinum Members

"This will be our third Diamond tour event & we've had wonderful experiences meeting new friends from all over the globe. The best part is all arrangements for transportation, tours & tour guides, admissions, a number of planned meals, & it's all taken care of ahead of time by the event staff. What a great way to travel!"

Kathleen and Karl, Silver members







# **CLUB SOLO**

Diamond Resorts International® Club Solo is an annual membership offered to Members of THE Club® developed to provide a range of benefits for members who vacation on their own on a regular basis.

To learn more log into DiamondResorts .com, click on "Club Solo" under My Community.

The annual fee for the Club Solo membership is \$245.

### SOME OF THE BENEFITS OF BEING A CLUB SOLO MEMBERS INCLUDE:

- Exclusive Club Solo Member Escorted Journeys including Costa Rica - March 11, 2015, and Classic Peru - April 30, 2015
- Join the Member escorted Journeys for Japan or China with no single supplements
- Join Club Events to Portugal, Ireland or England's Lake District with no single supplements
- 5 Complimentary Reservation Protection Plans on studio accommodations
- Access to the Club Solo Member Forum offers you the ability to connect with other Club Solo members to share travel tips and experiences.
- 24 hour Emergency Helpline so when you are traveling solo, you are never alone!
- Points Discounts on Studio/Club Suite accommodations at Diamond Resorts International® managed Resorts



# BE SOCIAL

Join any of the Diamond Resorts International® social networks and become a part of the conversation. Be our fan on Facebook, send us a tweet. like us on Pinterest or become a follower and connect with fellow members, owners and guests while keeping up-to-date on all the latest Diamond news.

# FACEBOOK Facebook.com/DiamondResortsInternational

Find us on Facebook and discover all the latest postings, news and photo albums we have featured on our social media page. Send us a friend request, or a message, and we will be happy to chat with you; or post on our wall and begin a conversation with our other Facebook members.

### TWITTER Twitter.com/DiamondResorts

Become a follower on Twitter to receive our latest tweets featuring exciting offers, destination highlights and travel tips, or be the first to hear about new resorts, affiliates and travel choices. Send us a tweet and tell us about your most recent vacation holiday with Diamond Resorts International®; we would love to hear all about your stay.

# PINTEREST Pinterest.com/DiamondResorts

Follow us on Pinterest and discover our many travel boards featuring pins of exciting highlights from destinations all over the world. Browse through our online album and repin some of the breathtaking imagery, international cuisine, area attractions, unique travel tips and more. Maybe even become inspired to start planning your next Diamond vacation holiday!

### FOURSQUARE Foursquare.com

Check in on Foursquare when you arrive at your next vacation holiday destination and discover nearby venues, dining, entertainment, shopping and more.







# THE DIAMOND KITCHEN

We are pleased to introduce our Diamond social media recipes on Facebook and invite your friends and your family to post, view and share your favorite recipes with us! From delectable appetizers to sumptuous entrees, we hope that each featured recipe will inspire you to cook delicious homemade meals while on vacation holiday with Diamond.

### HERE ARE A FEW RECIPES SHARED ON THE DIAMOND KITCHEN:

# **BLT BITES**

### **INGREDIENTS:**

- 24-30 small cherry tomatoes
- 1/2 cup mayo or miracle whip
- 1 pound bacon cooked and crumbled
- 1/3 cup chopped green onion
- 3 tablespoon grated Parmesan cheese or cheddar
- 2 tablespoon fresh snipped parsley

### **DIRECTIONS:**

Slice off the top of tomato. Use a small metal measuring spoon to scoop pulp and discard the pulp. Invert the tomatoes on a paper towel to drain and combine the remaining ingredients in a small bowl. Mix well then spoon the mixture into the tomatoes. Refrigerate for several hours and watch them disappear!

### PREPARED BY:

Helena at Scottsdale Villa Mirage



# **CHICKEN MARSALA WITH** RICE BEET/STRAWBERRY SALAD

Takes about 20 minutes and serves 4 people.

### **INGREDIENTS:**

- Chicken breast- 1 pound skinless and boneless
- Flour- 1/4 cup
- Salt and pepper and dried basil or thyme 1/2 tsp each
- Butter 2 tablespoons
- Oil 2 tablespoons
- Sliced mushrooms 4 -8 ounces
- Chicken broth 11/2 cups
- Marsala 1/2 cup
- Rice Instant 1 cup
- Beets 1 can pickled or one fresh cooked with balsamic vinegar to pickle.
- Strawberries 4 sliced fresh
- Blue Cheese 2 tablespoons

### **DIRECTIONS:**

Slice chicken breast in to four portions. Place between wax paper and pound to thin 1/2 inch. Dredge in flour mixture: flour, salt, pepper and basil or thyme. Place in heated fry pan with butter and oil. Cook 2-3 minutes until browned on one side. Turn and brown adding mushrooms cook about 2-3 minutes. Add 1/2 cup chicken broth and 1/2 cup Marsala. Stir to deglaze pan. Cover and cook on simmer for 10 minutes. 1 cup chicken broth with 1 cup rice cook according to package directions. Meanwhile: Drain beets and add 1/4 cup balsamic vinegar-add sliced strawberries and let set. Serve with blue cheese on top of beets and strawberries. Serve Chicken Marsala over rice. One pan meal.

### PREPARED BY:

Vickye at Grand Villas, Orlando, Florida

### FOR MORE INFORMATION

Visit the Diamond Resorts International® Facebook page, Click on Apps. then click on The Diamond Kitchen for more information. If you choose to upload your own recipe, be sure to enter all the ingredients and preparation details necessary to complete your delicious dish. Don't forget to share your posted recipe with your friends and family.







# CLUB COMMUNICATIONS

In our ongoing effort to provide you with the latest information, we invite you to explore DiamondResorts.com:

### **REGISTER**

Register for your login credentials and maintain your profile with up-to-date contact details, including your current e-mail address.

### **FIND ANSWERS**

Find answers to many questions in the FAQ area. We have assembled commonly asked questions and online tutorials including information on booking windows, savings deadlines, accessing benefits and more for your easy reference.

### WHAT'S NEW

Visit "What's New" under "My Community" in the Member Area at DiamondResorts.com for the latest up-to-the minute notices on new resort choices, new benefits. Club Events notices and travel alerts.

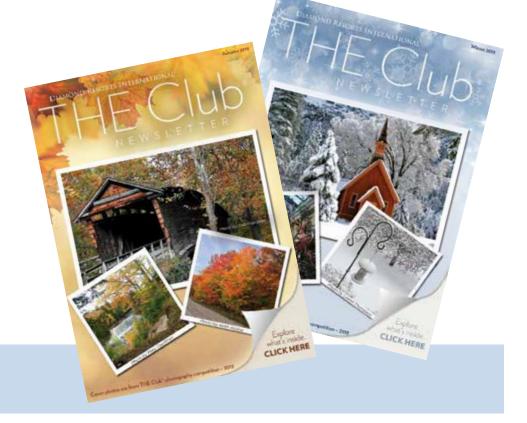
### IMPORTANT REFERENCE MATERIALS AVAILABLE TO YOU

- Every year we publish the Annual Member Benefits Directory that provides important discovery information for the standard and new benefit offerings of THE Club®, and the associated redemption values and timelines.
- Additionally, we publish the Annual Global Reservations Directory that includes the points values and weeks charts for every resort within THE Club® resort portfolio—an absolute must for using your annual points allocation.
- If you would like a reference manual detailing many of the ways to manage your points and maximize your membership, the Membership Guide is an excellent reference.

All of these publications are available online at DiamondResorts.com under My Community on the Member Information page. They can also be provided via mail by special request.

# **E-NEWSLETTERS IN YOUR INBOX**

At the end of each calendar quarter (March, June, September and December) you will find an E-newsletter for members of THE Club® at Diamond Resorts International® in your e-mail. These newsletters contain information on the newest resort choices, the latest additions to your member benefits, information on upcoming vacation adventures such as escorted tours and Club Events, and special Club discounts and getaways.







### YOUR COMMUNICATION IS IMPORTANT

Delivering hospitality begins with listening to and understanding the desires of our members, owners and guests. Diamond Resorts International® remains diligent at every level of the company to maintain an open communication platform by reaching out with discussions and solutions to honor our commitment to providing every member, owner and guest with hassle-free, relaxing Vacations of a Lifetime™.

- Join the member forum on DiamondResorts.com to chat with other members and share your travel discoveries!
- At DiamondResorts.com, tell us your "preferences" under "My Account" on the Member home page so we may continue to offer new member benefits that will be of value to you! We have learned that 37% of you enjoy gardening, 19% are golfers, and 27% indicated that a cruise was one of their favorite forms of travel.
- If you are a Platinum member, you can chat online with our Platinum Services Team or request a convenient call back when you "Click to Chat" or "Click to Call" on each page when logged in at DiamondResorts.com.







# COMMUNITY INITIATIVES

### **GO GREEN**

At Diamond Resorts International®, we believe that each of us contributes an important role in the conservation and preservation of our world's precious natural resources. "Going Green" requires disciplined routines that develop into healthy habits.

Save Electricity Switch off unnecessary lights, air conditioning and other electrical appliances.

**Save Water** By showering you use half as much water as a bath. Do not use the toilet as a wastepaper bin and do not leave the water running while shaving, brushing your teeth or washing up.

**Protect Nature** Do not leave litter. Paper, metal and plastic are harmful to nature and do not biodegrade.

**Recycle** Please help us keep our resorts environmentally friendly by depositing separated rubbish in the designated areas. We appreciate your help keeping our resorts clean and protecting the environment by reducing, reusing and recycling.

Together, we can truly make a difference.

### **DRIven® TO FUN**

Diamond Resorts International® increasingly popular Olympic-inspired event, DRIven® to Fun, takes place during the summer at all U.S. and Europe managed properties. Team members plan and deliver an action-packed summer of family entertainment with featured daily activities for all ages. Each week the resorts host an Opening Ceremony to announce the upcoming games and scheduled activities, from scavenger hunts, bingo games and water volleyball, to coloring contests, cannonball splash contests, resort trivia and more. The winners of each activity are honored at the Closing Ceremony and awarded gold, silver and bronze medals. The celebration features plenty of food, drinks, music and entertainment for everyone to enjoy.

# SUSTAINABILITY **GARDENS**

In order to become more environmentally conscious, many of our resorts are growing their own sustainable gardens featuring a variety of healthy, fresh fruits and vegetables.

The use of these gardens enhances the natural environment while benefiting the ecosystem and local economy. Minimal chemical pesticides and fertilizers are used during production and the installation of underground watering systems decreases water waste and eliminates runoff. Each garden boasts unique features and hosts an array of fresh produce native to the area while specific to the cultural cuisine and restaurant offerings. In addition to cooking benefits for the restaurants, the gardens have also proven useful as an educational tool for guests and children as they are allowed to tour the gardens, pick fresh ingredients and participate in cooking demos.







# FRIENDS & FAMILY REFERRALS

Now your Friends & Family can enjoy the same benefits of THE Club® that you enjoy when they visit one of our premier resort destinations.

### YOU GIVE. THEY SAVE. YOU EARN.

You may be able to earn valuable rewards when Family and Friends that you refer, choose to take advantage of the membership that you enjoy by becoming members of THE Club®\*. Representatives are available for questions at 1.866.827.2845. Monday-Friday 10 a.m. - 7 p.m. Pacific time.

### **EVENTS OF A LIFETIME\*\***

This new program offers special events for you to enjoy and "Bring-A-Friend" along to enjoy with you.

- \* Depending on your state of residency.
- \*\* Participation in this Program and receipt of rewards are limited to residents of states permitting owner referral rewards and may be prohibited or restricted in value as required by state law. Please contact a Representative to discuss your eligibility.

### FOR MORE INFORMATION

Visit DiamondResorts.com and log in to your Member Area. Click on "Refer Friends & Family" under My Community to submit or track your referrals.

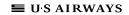
Terms and conditions apply.

# THE CLUB® AND DIAMOND RESORTS PARTNERS

THE Club® and Diamond Resorts International® partners help us to fulfill our promise of branded service with quality products so our guests enjoy the highest levels of satisfaction and guarantee. The partners below either offer discounts, exclusive products/ services or affords Diamond Resorts International® the ability to bring our members and guests the very best.

### TRAVEL PARTNERS























# **HOME AND LIFESTYLE PARTNERS**









































### **MONEY MATTERS**











# NOTES

# NOTES



Stay Vacationed."